



Electronic Access Conference

2002

Session 46

Mapping Your Future

What is Mapping Your Future?

Mapping Your Future is a national collaborative financial aid industry project sponsored by guaranty agencies and supported by Friends, which include lenders and servicers.

Mapping Your Future mission

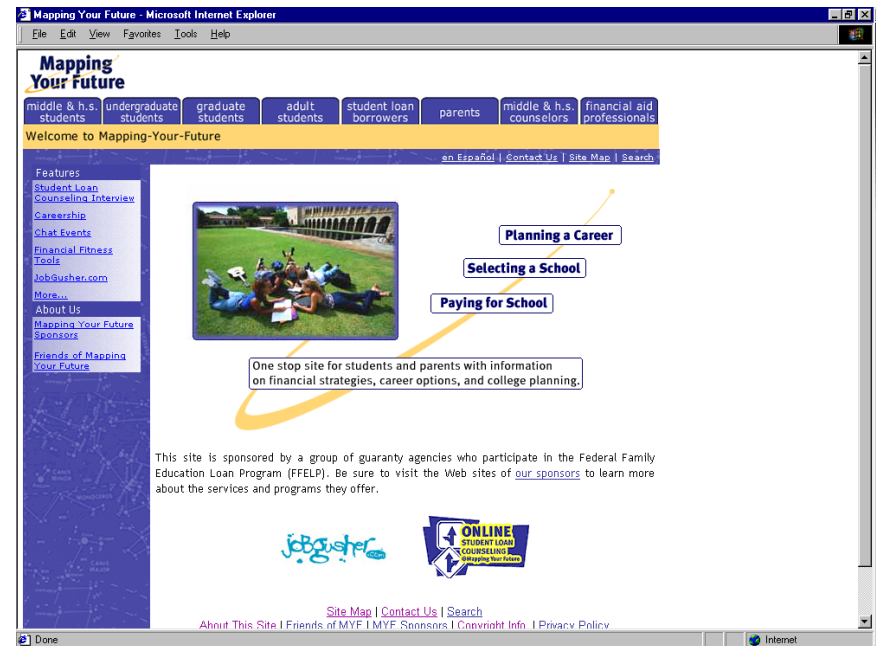
Mapping Your Future's mission is to counsel students and families about college, career, and financial aid choices through a state-of-the-art public service web site.

Mapping Your Future Objectives

- Provide accurate and up-to-date information about student aid.
- Develop innovative student aid services to assist students and families.
- Promote technological innovation by sharing information with other participants about technologies and industry trends.
- Establish a national reputation of reliable information and quality service for the web site and for sponsoring agencies.

Mapping Your Future Features and Services

- Default Prevention
- Early Awareness
- Customer Service
- Chat Events
- Loan Counseling
- FAO Access
- ExitExpress

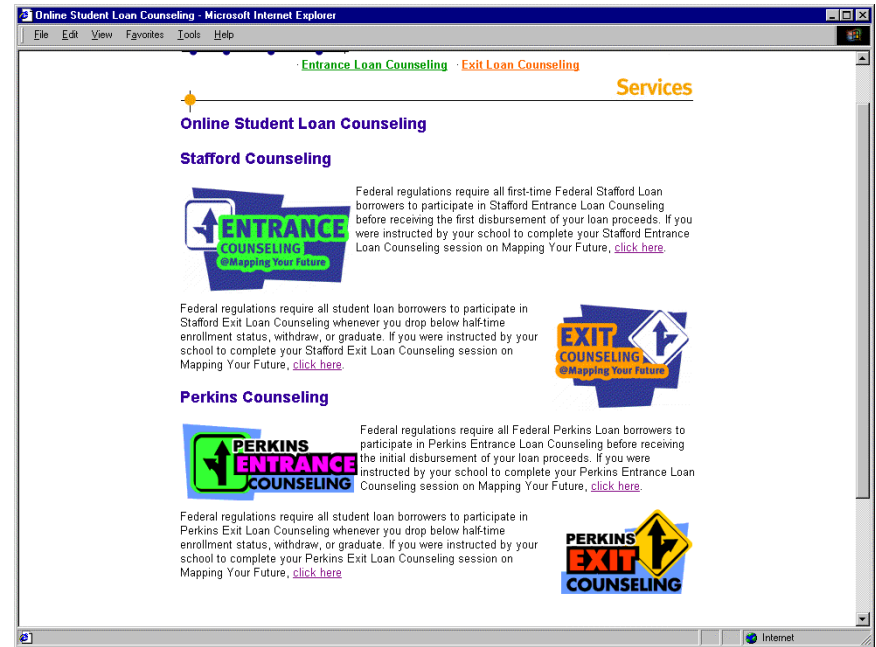


Mapping Your Future School Benefits

- May be used by any school as a free public service
- Enables students to complete counseling anytime, anywhere, i.e. prior to coming to campus, students studying abroad
- Provides accurate, up-to-date counseling and default prevention information
- Provides customized school-specific information, as well as electronic confirmation files
- Maintains a high level of privacy and security for both students and financial aid professionals

Steps for the Student

1. Student receives instructions from the school's Financial Aid Office to complete counseling requirement by visiting Mapping Your Future and going through the Online Student Loan Counseling session.
2. Student visits Mapping Your Future and clicks on Online Student Loan Counseling. The student can go through this session anytime, anywhere - from home, from a computer lab...even in another country.
3. Student reads and follows the five-step instructions, reading the information and answering the questions correctly on the test.



Steps for the Student

4. Once the student has completed all the questions correctly, he/she completes an online form to provide information to the school that he/she has completed the session. The student reviews the information submitted on the form, confirms that all is correct and clicks on the submit button.
5. The student then receives a confirmation number and a page with all the information submitted. The student can print that page or make a note of the confirmation number.
6. The school financial aid office receives an e-mail message, notifying them to retrieve the student's confirmation report from the Financial Aid Office Access area of Mapping Your Future.

The screenshot displays the 'Mapping Your Future' website interface. At the top, it says 'University of Mary-Bismarck, ND' and 'October 19, 2001'. The main heading is 'What Does It Mean to Get a Student Loan?'. Below this, there is a paragraph explaining the application process for a Federal Stafford loan and the importance of understanding loan terms. To the right of this text is a green button labeled 'ENTRANCE COUNSELING'. Below the paragraph, there is another paragraph about the 30-day waiting period for loan funds. At the bottom of the left column, it states that upon completion of the session, the student will receive a confirmation page with their rights and responsibilities, and that their Master Promissory Note (MPN) will also contain this information. On the right side, there is a section titled 'Step 3 of 5. Read all of the text and answer the questions.' with instructions to answer questions below. This section contains two multiple-choice questions. The first question is about when a student will be required to sign a new MPN, with options A, B, C, and D. The second question is about when the MPN may be used, with options A, B, C, D, and E. Below these questions is a section titled 'Section 2'.

Mapping Your Future
University of Mary-Bismarck, ND
October 19, 2001

What Does It Mean to Get a Student Loan?

You are applying for a Federal Stafford loan. Before you can go any further, you will need to gain an understanding of the types of loans available to you, the terms of each type of loan, and your responsibility for paying back the loan. If you are a first-year undergraduate, first time borrower and your school is subject to the delayed delivery provisions required by federal regulations, there will be a 30-day waiting period after classes begin before your loan funds can be released. Not all schools are required to delay disbursements.

Upon completion of this student loan counseling session, you will receive a confirmation page that contains your rights and responsibilities. Your Master Promissory Note (MPN) will also contain your Rights and Responsibilities. All schools are required to use the MPN as of July 1,

Step 3 of 5. Read all of the text and answer the questions.
Answer all of the questions below. Refer to the text in the left frame for assistance.

Section 1
You will be required to sign a new MPN when
☐ A. The lender revokes your current MPN
☐ B. You notify the lender to cease disbursing on your current MPN
☐ C. Your school is not eligible for the multi-year feature
☐ D. All of the above

The MPN may be
☐ A. Used as a multi-year note
☐ B. Used as a single-year note
☐ C. Revoked by the lender
☐ D. Affected by the borrower's bankruptcy
☐ E. All of the above

Section 2

Steps for the Financial Aid Office

1. Financial Aid Office reviews Online Student Loan Counseling, decides the service will meet their needs, and completes online form to participate in Online Student Loan Counseling. (Please note that a school must register separately to participate in Perkins and Stafford Counseling.)
2. The office receives an e-mail message from Mapping Your Future, requesting that they review their submission before it is processed.
3. Once the submission is approved, the school is added as a participant of Mapping Your Future's Online Student Loan Counseling. The school will receive a user name and password via email. If a school is registered for both Stafford and Perkins, the school will have a user name and password for each type of counseling.

The screenshot shows a web browser window titled "OSLC Request for Participation - Microsoft Internet Explorer". The page has a blue header with the text "Services" in yellow. Below the header, the main heading is "Online Student Loan Counseling Request for Participation". A red note states: "Students, do not fill out this form. [Go here instead.](#)".

The form is titled "School Information Form" and includes the following sections:

- We would like to participate in the following Online Student Loan Counseling programs:**
 - Stafford Loans**
 - ☐ Entrance Counseling
 - ☐ Exit Counseling
 - Perkins Loans**
 - ☐ Entrance Counseling
- Check one:**
I am a ☐ Financial Aid Professional ☐ Student
- School Information**
 - Official Name of School:
 - Dept. of Ed. ID Code (FICE): Branch
 - City, State:
 - Department Name:
 - Department Phone: () - (999) 999-9999
- Other Information**
 - Web site address (URL): <http://www.yourschool.edu>

Below the form, there is a blue button labeled "Continue" and a note: "Click on the continue button to enter the school contact information."

Steps for the Financial Aid Office

4. Financial Aid Office instructs students to visit Mapping Your Future <<http://mapping-your-future.org>> and go through the Online Student Loan Counseling session to meet federal loan counseling requirements.
5. Financial Aid Office receives e-mail notice when student(s) complete the Online Student Loan Counseling session. The notice includes a link to a password-protected secure Financial Aid Office Access area on the Mapping Your Future web site.
6. The financial aid office retrieves confirmations of all the students who have completed their counseling through Online Student Loan Counseling.



Online Student Loan Counseling 2.6

- The latest version of Mapping Your Future's Online Student Loan Counseling was released in July. Some of the enhancements include:
- Double-entry SSN validation
- Enhanced-capabilities of locating guarantors (enhancing ExitExpress on Stafford Exit Counseling).
- Streamlined-student information form with required field indicators,
- Improved-form validation to make sure data is properly formatted and students don't repeat data, and
- Updated questions and enhanced content

Financial Aid Office Access

Through Mapping Your Future's Financial Aid Office Access Area, financial aid counselors retrieve counseling records and reports at anytime, read past issues of the Online Student Loan Counseling newsletter, update school and/or contact information and begin customizing school-specific counseling pages.



Mapping Your Future Secure FAO Access

- FAO Access customized to each school
- Ability to view reports in a variety of formats
- Ability to download files in various file formats for uploading to school system
- Ability to retrieve individual confirmation searching by name, SSN, or confirmation number

Enhanced FAO Access

- A new appearance to the FAO Access Area.
- New options for sorting downloaded text files.
- New area for exporting data.
- A new customer service form for schools to immediately contact Mapping Your Future.



Reports in a Variety of Formats

Counseling Session Reports



Instructions:

1. Select the report type for Entrance or Exit counseling data.
2. Enter the date range for the report. Click on the ellipse button to display a calendar.
3. Select the sort order to display.
4. Select the format of the report. Formatted summary will be a printable brief report. Text only will be unformatted, text delimited which can be saved and imported into your desired local database program.

NOTE: Long date ranges can result in a large report. Depending on internet traffic and the efficiency of your computer you may experience a delay in the reports display. You should try breaking up the report into shorter date ranges.

Institution:

MYF Sample School-Somewhere,TX

Report type:

- ☒ Entrance Counseling
- ☐ Exit Counseling
- ☐ Guarantor Exception Report
- ☐ Guarantor Rejection Report

Date range:

10/01/2001 ... - 10/31/2001 ...

Sort by:

Confirmation ... Ascending ...

Format:

- ☒ Formatted summary
- ☐ Text only (downloadable)
- ☐ XML/WDDX

Continue

ExitExpress

ExitExpress enables guaranty agencies to receive appropriate student exit counseling data for the Federal Stafford loans they've guaranteed from the Mapping Your Future Exit Counseling database.



ExitExpress Benefits

- Eliminates the need for the school to forward exit reports.
- Saves staff time and other resources in the financial aid office.
- Increases the security of exit counseling data.
- Enhances the exit data process by making it more efficient for all parties involved.
- Aids in default prevention efforts through more accurate and up-to-date information.
- Establishes a basis for future data transfer.

NSC Collaboration

Mapping Your Future's Online Counseling now provides those students completing exit counseling with the name of their guarantor or guarantors, enhancing default prevention and improving data exchange within the industry.

Exit Confirmation in FAO Access

Exit Counseling Confirmation

Confirmation#: 145382
Loan Program: Stafford
Date: 04/24/2001 12:57 PM
Name: Minney MOUSE
SSN: 111-22-4444
Address: 6 Donald Street
City, St Zip: Dallas, TX 01010
Phone: (555)222-3322
E-mail:
School: MYF Sample School
Date of Birth: 07/10/1975

Driver's License:

Expected Employer:

Name of Employer:

Street Address:

City, State, Zip:

City, State, Zip:

Telephone:

Employer: Bugs Bunny, Inc.

Reference #2:

Name: Olive Oyl

Street Address: 10 Mars Avenue

City, State, Zip: Plano TX 34567

Telephone: 9084446666

Employer: Popeye Inc

Additional Information:

Guarantor(s) selected: Colorado Student Loan Program

Name of Lender(s):

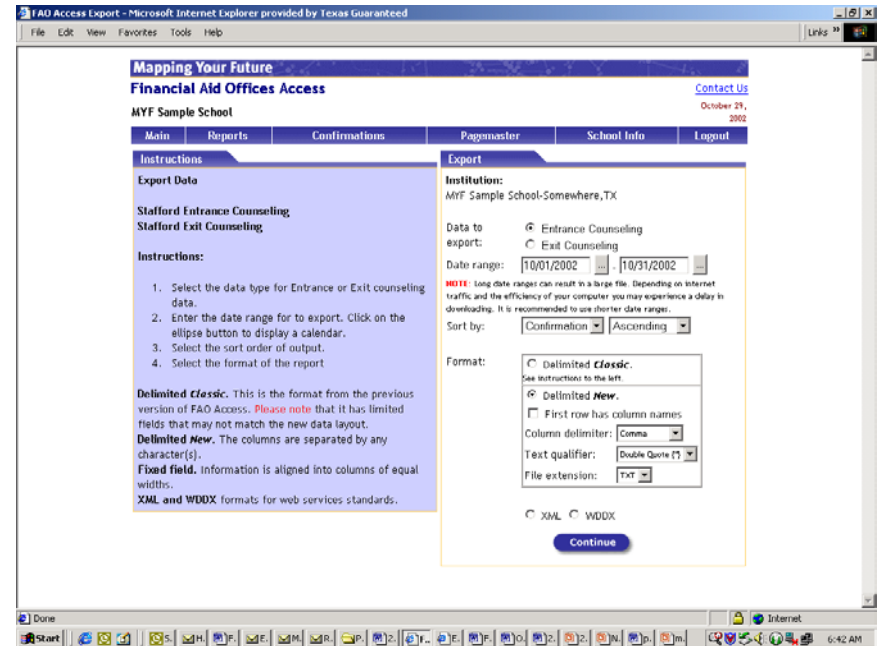
Questions/ Comments:

* Indicates that the GA retrieved this record on date shown.

Download a [printable version](#) of this confirmation.

Mapping Your Future Data Export

Mapping Your Future offers schools the opportunity to download data files for uploading into their software or mainframe systems.



The screenshot shows the 'FAO Access Export' web application running in Microsoft Internet Explorer. The browser title is 'FAO Access Export - Microsoft Internet Explorer provided by Texas Guaranteed'. The application has a navigation menu with 'Main', 'Reports', 'Confirmations', 'Pagesmaster', 'School Info', and 'Logout'. The 'Export' section is active, showing options for 'Export Data' (Stafford Entrance Counseling, Stafford Exit Counseling) and 'Instructions'. The 'Export' form includes fields for 'Institution' (MYF Sample School-Somewhere, TX), 'Data to export' (Entrance Counseling selected), 'Date range' (10/01/2002 to 10/31/2002), 'Sort by' (Confirmation, Ascending), and 'Format' (Delimited New selected). The 'Delimited New' format options include 'First row has column names', 'Column delimiter' (Comma), 'Text qualifier' (Double Quote), and 'File extension' (TXT). A 'Continue' button is at the bottom of the form.

Downloaded File

A1	Social_Security_Number,"Last_Name","First_Name","Street_Address","City","State","Zip","Phone","Email","School","Confirmation","Date","SOURCE"									
A	B									
1	Social_Security_Number,"Last_Name","First_Name","Street_Address","City","State","Zip","Phone","Email","School","Confirmation","Date","SOURCE"									
2	lkjlkjkq,"lkj","lkj","lkjlkj lkj","lkj","KS","lkj","lkjlkjlkj","lkj","MYF Sample School",582502,"2001-08-10","Mapping Your Future"									
3	876878766,"bla","bla","bla ","bla","AK","987987","9879878766","","MYF Sample School",618838,"2001-08-22","Mapping Your Future"									
4	123451234,"bla","bla","bla ","bla","BC","12334","5125125121","","MYF Sample School",628758,"2001-08-25","Mapping Your Future"									
5	lkjlkjkj,"lkj","lkj","lkj lkj","lkj","KS","lkj","lkjlkjlkj","lkjlkj","MYF Sample School",666236,"2001-09-12","Mapping Your Future"									
6	111111111,"I","I","I I","I","LA","I","I","I","I","I","MYF Sample School",666260,"2001-09-12","Mapping Your Future"									
7	lkjlkjkj,"lj","lkj","lkj lkj","lkj","KS","lkj","lkjlkjlkj","lkj","MYF Sample School",666481,"2001-09-12","Mapping Your Future"									
8	lkjlkjkj5,"lkj","lkj","lkj","lkj","KS","lkj","lkjlkjlkj","lkj","MYF Sample School",671870,"2001-09-14","Mapping Your Future"									
9	111111111,"test","test","test I","I","LA","I","I","I","I","I","MYF Sample School",677938,"2001-09-20","Mapping Your Future"									
10	000000000,"test","Cathy","I I","I","LA","I","I","I","I","I","MYF Sample School",678761,"2001-09-20","Mapping Your Future"									
11	lkjlkjkj,"lkj","lkj","lkj lkj","lkj","KS","lkj","lkjlkjlkj","","MYF Sample School",680848,"2001-09-21","Mapping Your Future"									
12	222222222,"test","test","test ","test","AZ","22222","222222222","","MYF Sample School",681888,"2001-09-21","Mapping Your Future"									
13	443706183,"Ybarra","Eliseo","2050 wanderlust drive ","lewisville","TX","75067","2144222082","wander2050@cs.com","MYF Sample School",683445,"2001-09-21","Mapping Your Future"									
14	123456789,"Donald","Duck","123 Appleway 302","Carriage Way","FL","23900","3113451989","","MYF Sample School",704856,"2001-10-05","Mapping Your Future"									
15	lkjlkjkjd,"lkj","lkj","lkj lkj","lkj","KS","lkj","lkjlkjlkj","lkj","MYF Sample School",718290,"2001-10-17","Mapping Your Future"									
16	lkjlkjkj,"lkj","I","lkj lkjlkj","lkj","KS","lkj","lkjlkjlkj","lkj","MYF Sample School",718326,"2001-10-17","Mapping Your Future"									
17	jfkjlkjs,"jlkj","lk","lkj lkj","lk","KS","jlk","jlkjlkjlk","jlk","MYF Sample School",718334,"2001-10-17","Mapping Your Future"									
18	iuhollkj,"oiu","oiu","oiuoiu oi","oi","ID","uoi","uoiuoiuoiu","lkj","MYF Sample School",718342,"2001-10-17","Mapping Your Future"									
19	kjlkjkj,"lkj","lkj","lkj lkjlkj","lkj","KS","lkj","kjlkjlkj","lkj","MYF Sample School",718348,"2001-10-17","Mapping Your Future"									
20	333333333,"Doe","Jane","777 N Hill ","Independence","MO","64055","816222222","","MYF Sample School",726212,"2001-10-25","Mapping Your Future"									
21	999999999,"test","test","test test","test","TX","22222","999999999","","MYF Sample School",747355,"2001-11-16","Mapping Your Future"									
22										
23										
24										
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31										
32										

Data Formats

- Delimited Classic. This is the format from the previous version of the student information forms. Please note that it has limited fields that may not match the new data layout.
- Delimited New. The columns are separated by any character(s). This format contains all fields of data collected on the student forms.
- XML
- WDDX

Mapping Your Future Customization

- Schools using Mapping Your Future's Online Student Loan Counseling have the option of adding their own customized page of information for students to view when beginning their online counseling.

Pagemaster Studio

Main Menu

Stafford

Institution: MYF Sample School-Somewhere, TX

Stafford Entrance Counseling custom page and URL:

Last Update: 02/02/2002 10:29:20

Status: This page has not been submitted.

Stafford Exit Counseling custom page and URL:

Last Update:

Status: This page has not been submitted.

Page Wizard

Edit

Preview

Submit

Exit

Mapping Your Future Customization

- This customization option allows a higher quality of service by providing important school-specific information to students. Schools can remind students of important dates, disbursement procedures, refund policies, and enhance their own default prevention efforts through another communication channel with students



Customer Service

- For schools – Administrative and technical support from Mapping Your Future staff. Schools can also send messages to feedback@mapping-your-future.org or oslc@mapping-your-future.org.
- For Students – 24 x7 customer service support. Students are given options of real-time chat, Internet talk (voice over IP), or email, and their questions will be automatically directed to the appropriate person for a response.

OSLC 3.0

- Response to customer needs.
- Continued emphasis on cost and time savings.
- Increased customization options.
- Enhanced technology.
- Flexible architecture.
- New data exchange options.

Future Data Exchange

- Data Exchange Team formed.
- Compliance with industry standards.
- Automated exchange option available to schools.

Questions

We appreciate your feedback and comments.

We can be reached:

Mapping Your Future

www.mapping-your-future.org

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